

# 8X8 AND CDW

## A Valued Partnership



CDW is a Trusted Advisor for IT and communications to thousands of clients worldwide. Our partnership with 8x8 offers you immediate access to an Open Communications Platform with cloud-based voice, video meetings, messaging, contact centre, and real-time analytics to improve productivity and customer experience.

### 8x8 and CDW

CDW is a Platinum Partner of 8x8 and has a global strategic partnership that stretches back several years before cloud voice became the mainstream platform it has become today. To date, CDW accounts for approximately £70 million in total contract revenues that 8x8 invoice across hundreds of valued CDW customers. As a Gartner recognised global leader in cloud communications services, 8x8 have a relentless drive to continue to lead the market through great customer service and innovative, easy to use products, that meet the demands of today's agile workplace and customer expectations.

### Operate From Anywhere: The Next Evolution of Remote Work

In 2020, we learned that remote work is no longer a nice-to-have perk – it is an operational pillar that enables employees to serve customers, generate revenue, reduce costs and innovate at anytime from anywhere, using any device. 8x8 and CDW are here to help you with valuable insights and market leading solutions to accelerate your organisation's shift to Operate From Anywhere.



### Mapping the Landscape

CDW removes complexity and helps organisations move their communications to the cloud with innovative service providers such as 8x8. No matter where you currently stand, CDW can provide you guidance, support and expertise to enable a smooth migration to cloud communications.

As a trusted advisor, CDW will work with you to understand your exact requirements and offer you the right solution that meets your business needs.

## Join a Powerful Partnership

CDW and 8x8 are transforming the future of business communications. By integrating voice, video, chat, contact centre, and enterprise-class API solutions into one global cloud communications platform, people and businesses are more connected and productive than ever before, no matter where they are in the world.





## Stay Connected and Collaborative

CDW and 8x8 empowers workforces globally to create connections that increase the speed and efficiency of collaboration and moments that delight customers.

### Secure & Compliant



8x8 protects your business using the highest, industry leading levels of data security, privacy and compliance – verified by 3rd party security and compliance certifications.

### Integrated



One platform with business phone, video conferencing, chat, contact centre and APIs for secure, reliable communications that keep your business ready, responsive and resilient.

### Reliable



8x8's platform and patented technology delivers a natural and consistent end user experience over inconsistent networks, supported by an end-to-end SLA that covers both uptime and call quality.

### Insightful



From call activity reporting to AI-driven speech analytics and virtual agents, 8x8's unique ability to bring together and analyse data across all of your communication touch points providing unique insights that drive productivity improvements, cost savings and revenue growth.

## Putting it all Together

You have a choice on your digital transformation journey: peace of mind, or just pieces.

CDW and 8x8 enable your organisation to communicate and collaborate more effectively with a future-proof, global cloud communications platform that meets the demands of today's employees and customers.

From retailers to manufacturers and government agencies to healthcare organisations, forward-thinking brands are empowering their organisation with voice, video, chat, contact centre and enterprise APIs to enable a modern, agile workforce to engage your customers at anytime from anywhere.

The benefits of an integrated communications solution are clear. CDW and 8x8 provides the essential all-in-one app to get work done.

Work is no longer a place you go but something you do, and we are here to help you Operate From Anywhere.



Contact our experienced CDW specialists to help you assess, design, deploy and manage your journey to Operate From Anywhere and enable Digital Transformation.

Email us [here](#), or speak to your account manager today about how CDW can help you unlock efficiencies and increase productivity across your organisation.